

**MINUTES OF THE ANNUAL GENERAL MEETING
OF THE
THE POLICE TREATMENT CENTRES
AND
THE POLICE CHILDREN'S CHARITY**

**HELD AT ST ANDREWS, HARROGATE
ON TUESDAY 2 JUNE 2026**

PRESENT

President	Baroness Harris of Richmond DL
Chairman of the Board of Trustees	Mr Liam Kelly
Treasurer	Mr Craig Grandison
Chief Executive	Colonel Patrick Cairns

Members of the Board of Trustees of the two Charities, Delegates, Members of Donating Forces, Welfare Officers and Professional Advisors.

APOLOGIES

Apologies for non-attendance had been received from the following forces:

Cheshire	(PTC & TPCC)
Cumbria	(PTC & TPCC)
Derbyshire	(PTC & TPCC)
Greater Manchester	(PTC & TPCC)
Isle of Man	(PTC & TPCC)
North Wales	(PTC & TPCC)
Staffordshire	(PTC & TPCC)
West Midlands	(PTC & TPCC)

Apologies for non-attendance had been received from the following Trustees

Tim Forber	Brian Jones	John Robins
Allen Shaw	John Skelton	Nick Smart

Apologies for non-attendance had also been received from the following:

Nial Gunn, Prosperis
Sophia Majaya, Flint House Police Rehabilitation
Dave Blundell, Police Charities UK
Tim Packham, Police Children's Fund
Sherral Keywood, Police Children's Fund
Jerry Graham, North West Police Benevolent Fund
Peter Sweeney, Blue Lamp Foundation
Ray Fitzsimons, NI Retired Police Officer Association
Ben Priestley, Unison
Richard Critchley, NARPO

and 39 representatives from constituent forces.

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

**THE POLICE TREATMENT CENTRES
AND THE POLICE CHILDREN'S CHARITY**

JOINT MEETING

Mr Liam Kelly, Chair of the Board of Trustees addressed those present, explaining that he was delighted to be at the AGM and welcomed all attendees to the Annual General Meeting.

1. **ATTENDANCE:** All Forces who contributed to the Charities, with the exception of those detailed in the apologies section, were present.
2. **APOLOGIES:** These had been received from those people listed in the preface to the Minutes.
3. **THE POLICE TREATMENT CENTRES**

3.1 MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 3 JUNE 2025

The minutes had been circulated to all members, displayed on the Charity's website and were taken as read. The minutes were proposed by T Purcell, Police Service of Northern Ireland and seconded by S Cowan, British Transport Federation that they be accepted as a true record. All present agreed.

3.2 MATTERS ARISING FROM THE MINUTES

There were no matters arising.

**3.3 OPENING REMARKS
by Liam Kelly, Chair, Board of Trustees**

As the Chair of the Board of Trustees of the Police Treatment Centres, L Kelly welcomed all attendees to the 2025 Annual General Meeting.

**3.4 AUDITOR'S REPORT
Presented by Laura Masheder, BHP**

L Masheder, BHP outlined the purpose of the audit, the outcome and opinion and the key areas of focus. She reported on the financial position which showed income in 2026 of £7.9 million and expenditure of £7.6 million.

L Masheder confirmed that the accounts showed a true and fair view of the Charity, there was no reference to any going concern material uncertainties and there had been no other matters to report.

Overall, an unqualified positive audit report.

There were no questions.

**3.5 TREASURER'S REPORT
Presented by Craig Grandison, Treasurer**

Craig Grandison, Treasurer, prior to delivering his report, asked that any questions be saved until the end of his presentation.

We believe that over the last few years the Charity has put in place plans and policies, which have produced strong financial results, which you will hear more about today. Therefore, the focus of today's message is outcomes together with future plans

The auditors gave a breakdown of the 2025 out turn. I will now provide a little more detail of what happened in 2025.

2025 was another challenging year financially. Like everyone else the Charity had to deal with the wars in Ukraine and the Middle East and Government changes to National Insurance. All of these put additional pressures on the 2025 budget.

I want to single out the increased level of National Insurance levied on the Charity as this has had a major impact on the Charity, increasing our wages costs by £150,000 per year.

While we began to see small reductions in utilities they have not fallen to the levels before the invasion of Ukraine, and we don't expect them to. However, during the year the Charity invested in solar panels to help protect us in the future together with improving our carbon footprint. Food and employee costs are still rising as inflation hasn't come down to the levels set by the Bank of England.

As you heard from the auditors the Charity delivered a financial surplus in 2025. The key reasons behind this result are.

- We received the proceeds of a legacy house sale during 2025;
- High Interest rates have resulted in £265,000 being generated through treasury management;
- We signed contracts with both Immigration and Border Force to provide treatment during 2025.

While these are excellent results, I have to remind you that once we remove the unused contingency and the house sale we would have run with a deficit of £33,735.

The Charity over the last 10 years has worked hard to ensure its financial position is strong and that it can continue to deliver the same level of excellent treatment and in some areas increase the support available, and I want to confirm to you that this remains the case.

2025 remained a turbulent year with the wars in Europe and the Middle East. Despite this our investments increased in value by £500,000 although there have been significant fluctuations during the year. However, they have always been a long term investment and like everyone else we will be holding our position. During 2025 the Trustees reviewed our investment provider, Cazenove, through a tender process. While we have received strong returns from our investments over the years the Charity reviewed them as a process of due diligence and good governance. Following a rigorous process we have reappointed Cazenove to manage our investments for the next few years.

Support from retired officers continued to grow and yet again has contributed positively to the operation of the Charity.

In 2025 the Charity generated just over £700,000 from the donations of retired officers which is an increase on the previous year.

Included in this amount was a generous donation of £50,000 by the RUCGC PSNI Benevolent Fund in support of all of its retired officers.

This number continues to increase on a daily basis and we are grateful for their support to the Charity (this excludes retired officers from Northern Ireland who benefit from the donation made by the RUCGC PSNI Benevolent Fund.)

In April 2026 the Charity increased the minimum donation rate for retired officers to £5.99 per month and I will touch upon the reasons for the increase later. We are grateful to the retired officers who donate and continue to do so.

A major part of the Charity's success in generating income is through its trading activities. 2025 was a positive year despite the financial pressures with the trading arm generating a profit of £236,000. This was an increase of £18,000 on the previous year which is positive.

Income comes from two key areas:

Firstly, Bed and Breakfast. 2025 continued to be extremely popular with our annual targets being surpassed. During 2024 we moved our B&B to an automated process which allows booking and payment to be made online. The automated process has assisted us in our marketing. During 2024 we made the decision to allow one of the cottages at Castlebrae to be hired out for B&B when not being used by patients which has proved very popular. Please don't forget B&B is available to all Blue Light Services and law enforcement partners and you can have a weekend here cheaper than many local hotels.

Secondly, facility hire. This has two strands, the first being our swimming pools. We have been able to renegotiate our contracts with local swim schools which have resulted in increased hours together with a higher hourly rate which has generated additional income. The second strand of facility hire are the conferencing facilities. We have seen a significant increase in bookings in the last 18 months including repeat bookings from Federations, Force recreation groups, NHS and National Childbirth Trust. I think you can see that we have excellent conference facilities here in Harrogate together with Scotland. We are really seeing the benefits of our marketing campaign through new and return bookings. We are careful to ensure that income generation through trading does not impact on our core business of providing care for patients.

All profits generated by the trading arm are gift aided back to the Charity in a tax efficient manner and used for patient care

As a method of financial prudence, the Charity presents to the Trustees a medium-term financial forecast as part of the budget process.

In the last couple of years our expenditure has been hit by significant increases resulting from inflation and the Government's decision to increase the National Insurance contributions.

It was with reluctance that in 2025 the Trustees made the difficult decision to increase the donation rate by 50p per week. This was the first increase in ten years and I think you will agree there aren't many things that haven't increased in the last ten years.

As you can see with the increase we believe we will have sufficient funding to get us through to 2030 when we will start to drop into deficit. As always, I will caveat it with if nothing unexpected happens such as the increased National Insurance increase.

We will continue to invest in the Charity to enhance the service that our donors and beneficiaries receive. Examples include;

1. Padel Court in Harrogate
2. Digitisation strategy
3. Outdoor area at Castlebrae

The rebrand of the Charity and launch of the new website has proved a success over the last twelve months. In particular, the option for officers and staff to sign up to the Charity online has proved a useful addition.

The Charity Engagement team continue to provide inputs to new students, pre-retirement courses and attend wellbeing events and conferences.

If you know of any events that may be beneficial for the team to attend, in particular for those staff groups who still may not know that they are eligible, or for those long serving officers who have perhaps forgotten what they are signed up for, then do please get in touch with the team.

Following the increase in donation rate the Charity has been able to set a balanced budget for 2026.

The majority of expenditure is spent on employee costs. The costs for premises generally relate to the repairs, maintenance, rates and utilities for the two centres, with supplies and service mostly relating to the cost of catering. The uncontrollable expenditure is the depreciation.

As can be seen 83% of our employee costs relate to the provision of front-line services. Only 17% relate to the Management, Finance, HR, and Charity Engagement functions.

The last twelve months have been challenging with volatility in the markets which are having a direct impact on prices, however the decisions we have taken in previous years have left us in a stronger position to deal with them thanks to the hard work of Trustees and staff. In conclusion, this slide demonstrates the initiatives, strategies and policies, which, over the last five years, we have developed and incorporated into our Business Plan, necessary, to ensure the most effective and efficient running of both treatment centres in this financial environment.

We have introduced policies to enable the Charity to achieve efficiencies, which have been invested back into front line services, while at the same time maintaining the level of expenditure in the Charity.

The increase in the donation rate from 2026, the first one in ten years, will provide us with a strong financial platform to invest more in the health and wellbeing of our patients and your members and colleagues, which is at the forefront of what this charity is about.

We have executed our plans to develop our facilities, to best support our patients' treatment.

We have an asset management plan for the next ten years, which has been costed; together with a means for financing it.

We have an Estates Strategy which is funded by the depreciation of our buildings to ensure funds are in place for the future.

Our income generation is continually being developed, looking at all potential opportunities to support the Charity. This is supported by the addition of our trading arm which provides greater opportunities to generate additional income which will be invested back into the Charity

We believe that the hard work over the last five years, by the staff and trustees, together with the continued support of officers, puts the Charity in a strong and positive position going forward.

This is as always, a challenging, but exciting time for the Charity and I hope that today, I as your Treasurer, together with the Trustees and all the staff, have demonstrated our commitment to ensuring its future success.

There were no questions.

3.6 Presentation on the PTC Digitisation Programme, Evolve Presented by Peter Moore, Chief Financial Officer

P Moore opened his presentation with the question “What is Digitisation?”

Digitisation is the organisations integration of digital technologies to include all areas of its operations to improve efficiency, decision-making, and value delivery. It goes beyond simply converting paper processes into digital formats; it involves rethinking workflows, culture, and stakeholder interactions using tools like data analytics, cloud computing, and automation. The goal is to enhance productivity, enable faster responses to change, and create new opportunities for innovation and growth.

While the digital strategy is all encompassing the presentation will focus on key areas which will be most relevant to you. I will be concentrating on our new IT system which we have called Evolve which underpins our clinical and administrative processes but also all other functions within the Charity. This will then lead onto an overview of a supporting app which we are having developed.

Before we started this journey some of what we did was digital but the purpose of this was to make the whole process digital.

Over the last twelve months we have worked with a developer to build a bespoke system to integrate all of the Charity’s functions including administration, clinical, housekeeping, catering, maintenance and security into one system.

The Charity prides itself on its strategic planning and in particular ensuring we are ahead of the curve in developing and providing new treatments and meeting the demands of our beneficiaries and patients. Past insights have supported and influenced the decision to build a new wing on the back of increased demand for psychological wellbeing and the introduction of the women’s health programme. With the enhanced reporting Evolve will provide we will be able to get these insights sooner which can influence our long term strategic plans or the capability to tweak programmes which we are currently operating.

We have been able to design the process specific to our requirements meaning that we access the information at an earlier stage to better inform the treatment we provide. We have also brought some of the processes that were undertaken following arrival to pre arrival meaning our clinical team can spend more time with our patients

The system will underpin areas such as maintenance providing insights into problem areas which will then feed into our estates strategy and asset management plan.

While digitisation is a key strategy of the Charity it links and integrates with other strategies within the Charity. Perhaps the most obvious strategy is that it connects to is our sustainability strategy. The key links and benefits of digitisation towards sustainability are

Reduced Paper Usage - Digital workflows, cloud storage, and electronic records reduce the need for printing and physical document storage. The Charity has removed the use of paper application forms which considering we receive over 3,000 per year is significant

Lower Energy Consumption - Modern systems are generally more energy-efficient than older infrastructure, especially when using virtualization or cloud computing.

Improved Resource Efficiency - Automation reduces wasted time, materials, and human effort by streamlining business processes.

Long-Term Cost Savings - Sustainable IT systems often lower operational costs through reduced energy bills, maintenance, hardware costs such as servers and consumable usage.

Security has been a key aspect in the planning and development of the system. As you are aware we hold very sensitive data and this is very important to us. We have therefore made security one of the key building blocks of digitisation. Listed below are some of the things we have undertaken;

Cyber security - We have been through a rigorous process to ensure we are cyber essentials plus accredited. This tests five key areas which are;

- Firewalls – Control incoming and outgoing network traffic to block unauthorized access.

- Secure Configuration – Devices and software are set up safely to reduce security weaknesses.

- User Access Control – Only authorised users are given access to systems and data.

- Malware Protection – Antivirus and other tools help detect and prevent malicious software.

- Security Update Management – Regular software updates and patches fix known vulnerabilities.

Penetration testing is a simulated cyberattack used to identify and fix security weaknesses in a system before real attackers can exploit them.

We have locked the system down so that it is currently only accessible to staff if they have the correct credentials in username and password and are located within our offices at Harrogate or Auchterarder. Even if someone gets my credentials they would have to be in this building or Castlebrae to access the system

2 Factor Authentication has been introduced as this protects against login credentials being stolen. It also helps stop many automated attacks and helps secure sensitive accounts which is key to our security

We have moved from servers which were situated within Harrogate to a cloud based system. We have chosen Azure which is Microsoft so we have the assurances around security to include;

- Built-in advanced security features (encryption, threat detection).

- Complies with global standards (GDPR, ISO, HIPAA, etc.).

- Multi-layer security with physical data centre protection.

We do take security very seriously and because we have put measures in place it does not mean we will stop there, we will be continuously testing to ensure our security is as strong as it possibly can be.

A slide was then shown which provided an overview of how to access and then apply for treatment. The first process is creating an account which includes basic details about yourself and a photograph. Once the account is approved you can create an application for treatment.

While we have spent numerous months developing and testing the system there will inevitably be some glitches and where we find them we are working with the individuals to resolve them. Having said that in the first month we have approved over 800 accounts and 300 applications which is statistically higher than when we used paper applications which suggests in general the process is easier. Before I move on to the app I would like to impart one thing. In creating an account we ask for a portrait style photo to be uploaded to save time in the centre. This has proved interesting and has been the main reason we have been unable initially to approve an account. The top four items people have used as their profile photo other than themselves

4. Guinea Pig
3. Trevi Fountain
2. Colosseum in Rome
1. Dogs and top of that list is the dachshund

The PTC is currently developing an App to enhance the experience for our beneficiaries and patients. I have to say thanks to Simon from Everywhen. Simon has been instrumental in getting the funding from Everywhen to develop this app and without him it would not have been possible.

We are currently 80% through the design and build of the app but we are unlikely to release it until the third quarter of this year as we need to be certain that Evolve is fully functioning before we add a further dimension. However, I can give you an oversight into its functionality. The vast majority of the app will act as a facilitator for Evolve.

P Moore then showed a series of slides which gave an overview of the front screen the functionality.

The app will be split into four areas. Apply for treatment, services available at the centre, information and videos and friends and supporters. The next few slides will give a further insight.

Using the app will be an additional option for applying for treatment. It will take you directly to the create account page or alternatively if you have an account you can log on and create an application form. This is a direct link to the Evolve platform.

Within the treatment centres you will be able to use the app to book classes at the centres. They will be restricted to the classes relevant to the patient and overall control will remain with the clinical team.

The first section provides a link to our YouTube account and provide general videos relating to treatment and the PTC.

The second section can link to an individual and can have specific videos related to the exercises recommended by our clinical team. This would require log in credentials.

The third section allows us to create Podcasts and attach them to our App. While we currently don't have any podcasts this is something we might explore in the future with a platform to display them.

Friends and support - This again will be broken down into three areas

The first area will be used to encourage people to fundraise for the Charity. This links back to our webpage on how to get involved and will hopefully promote the Charity and increase financial support.

The second area again is linked to our website and shows people how they can get involved and as an example become an Ambassador.

The third area is useful links where we can support other organisations and charities through the app so, looking at the audience, we can put a link in our app to Police Care.

We have had a request to link to a suicide prevention app called Stay Alive.

Potentially, we may get a request from a commercial organisation to sit on the app and for the right price we may consider it!

The app will be available to all police officers and staff but those that are donors will have greater access.

Everything we do at the PTC is done with the aim of enhancing the patients' experience. The next phase of the digitisation process is to look at installing smart tv's in the bedrooms and linking them to Evolve so patients can see their schedule for the day.

We will be continuously looking to improve Evolve.

I hope today I have demonstrated that the Charity is working hard to develop its digital strategy to support you and your members while not losing sight of the importance of security.

Following the presentation and in answer to a question from Baroness Angela Harris of Richmond, DL, P Moore confirmed that extensive staff training was being carried out at both Centres.

3.7 CHIEF EXECUTIVE'S REPORT **Presented by Patrick Cairns, Chief Executive**

P Cairns, CEO opened his report;

Those of you who have been to previous AGMs know the format I have typically used in the past is a resume of the last year, a comment on where we are at the moment and then a look to the future with a possible thinking point, and then what next. I intend to follow the same structure again this year, which will hopefully help the flow of the address.

Before I start, I am not going to name check anyone but there are some of our fellow police charity colleagues in the room and you will hear me say during my report, do support the PTC or TPCC as your police charity of choice, but if you are not going to do that, do please consider supporting the many other great police charities all of whom are doing marvellous work for the policing community day in and day out and if you are a Federation or Association representative doing a grand fundraiser this year or any year, why not think about one of these great charities as your beneficiary charity rather than one outside policing, because if we do not support our own charities, I can assure you nobody beyond policing will, and on that note, you will see a QR code around the centre and beyond giving you a chance if you wish to support Stuart Cowan, the Chair of the BTP Federation, who amongst many others is doing a sponsored 12 Hour Padelathon on 14 August 2026 in aid of the PTC.

So, turning to my report, I had expected or at least hoped that last year would be a year of consolidation and a period of stability with steady progress, but when I look back at it now, it was rather more turbulent.

At times, it did feel as if some of the troughs were quite deep and full of high pressure moments, and the positive times were few and far between, but Trustees, staff and indeed

all the patients contributed to what on reflection has been a successful year of much progress, in which we achieved a huge amount, and although there were a number of challenges, these were outweighed by many more success stories. I will go through that with you, as succinctly as possible, but let us start with the important matter of residential patient numbers that we treated at both centres in 2025 which were:

- 3,930 overall compared with 3,459 in 2024
- 2,729 Serving Officers and staff (2,710 for 2024)
- 501 Retired Officers (525 for 2024)
- and 700 for wellbeing breaks (224 for 2024)

To give you some sense of perspective in 2019 which was our last full year pre covid, we treated:

- 3,777 patients in total which included 359 retirees.

So, I am delighted to confirm we have now exceeded our pre covid numbers for the first time, they are the highest number since I have been here in 2014, and I think the highest number ever.

Whilst on the subject of significant milestones, I want to highlight that this month marks the 30th Anniversary of PTC Castlebrae, our treatment centre in Auchterarder which opened in June 1996. Over those three decades, the centre has been expanded and improved several times, work is currently ongoing to make the sensory garden better than ever, and the Centre has treated tens of thousands of patients. We are proud of both our Centres which are similar but not exactly the same, and provide innovation and developmental ideas to each other, which we feel strengthens us as a charity in the services we provide to our patients, and you will be pleased to hear we are having a formal celebration for this 30th Anniversary next week which we are squeezing in between a variety of meetings up there and a visit by the CC of PSNI – we like to be busy as always.

We are aware the number of wellbeing patients we now treat at the Centres on short term stays has made the patient numbers appear stronger than might otherwise be the case, but the Wellbeing breaks have become an increasingly important part of our treatment plans at the PTC, they deliver huge benefit to those who attend them, and of course now generate over £70,000 in income for the PTC, so they do need to be recorded somewhere in our statistical analysis of the year.

The absolute key to financial success at the PTC as I mention every year is donor numbers, and it does not matter how innovative and class leading we think we are in terms of our treatment programmes, to do any of the things we do superbly well, we must be able to make the funding lines and income generation work for the Charity and maintain high sign up rates of individual donors which typically provides 90 plus percent of the PTC income in any year.

At the end of 2025 we had 49,834 serving officer donors to the PTC and 10,727 retired officers so now in excess of 60,000 donors in total which is the highest overall numbers of donors we have had in the last 15 years at least.

We have been supported in this with a mutually beneficial partnership with the National Police Health Care Scheme which has helped us grow our numbers, and we are grateful to Jim Gray, the CEO of the NPHS, who is in the audience today, for his work with NPHS which has benefitted both our organisations, and Jim, do please thank the rest of the NPHS Directors and team for their work and support, and it is very good to see some of those Trustees of the scheme here today.

There is a small caveat in these donor numbers. They were correct as of 31 December, but since then we have put the donation rate up for serving officers to £9.99 per month from 1 January 2026, and to £5.99 per month for retired officers from 1 April 2026.

We do recognise there is never a good time to raise the donation rate, and it is literally the only thing in my world which has not gone up a penny in the last 10 years, despite the significant improvements to both our Centres over that time, including this new £5 million pound development we are sitting in, the new Health and Fitness Complex at Auchterarder, many other additions such as solar panels which are now on the roofs of both our centres and substantial improvements to our clinical programmes and treatments.

In some respects there was an argument for putting up the serving officer rate two if not three years ago, and it has certainly been under discussion many years prior to this, but we gritted our teeth conscious of the cost pressures on serving officer pay and increases in their household expenses and bills and held it at the former rate, but our mind was focussed on the fact that if we did not increase the rate this year, we would with immediate effect in 2026 start to run a substantial budget deficit each year from this moment on.

Trustees are responsible for the financial health of the Charity, and this was not something that they could allow to happen, so decided this year that the rate must go up to ensure the long-term financial viability of the PTC.

One of the points I have made before is that we do not frustratingly have full visibility of our donor numbers or names which remain opaque, so it was always going to be difficult to assess the impact of this donation rate increase on donors and whether they resolved to stay with us, as there was a risk that an increase in the donation rate might lead to a reduction in donors and if that were to be substantial, a reduction in overall income.

I am not in a position to give you any precise data on donor numbers yet even though we are over five months into 2026, as we have to rely on income received through CAF to make an assessment on donor numbers. We simply do not have full visibility with donor numbers because there is routinely a lag between when the money comes through from the Charities Aid Foundation (CAF) to the PTC which is how we work out our donor numbers, and it often appears to be different from one month to another, and even on a good day, can appear to be confusing. I could give you a full presentation on the challenges of trying to get the donation money from individuals which goes via the CAF, but you will be both pleased and relieved to hear that I do not intend to do so, but early signs do look positive that we are retaining most of our donors, so long may that continue, and I will be in a better position to give you a more accurate assessment at the end of this year and of course at AGM 2027.

In terms of donor retention, I am 100% confident that any patient who has attended the PTC not just in the last 3-5 years, but ever, will continue to be a donor, throughout their serving career and almost certainly into retirement as well. We never take that for granted in the same way an insurance company might do and offer our best deals for new customers, but we value those who have used the PTC in the past, encourage them to continue to do so, and we want to keep them as both donors and patients in the future.

However, only about 8% of our donors will attend one of our Centres each year for treatment, so we also have to closely focus on retaining this 92% of donors who do not attend for treatment, to ensure we keep them as donors.

In order to do so effectively, first and foremost, we have to ensure we maintain our USP which is the excellence of our Centres and our clinical programmes, retain what is good, build on this and always challenge ourselves to do better.

Second, we must communicate what we do to as many of the current donors who might be considering whether to remain as donors, and new potential donors as possible. This might be through briefings to groups of new student officers, pre-retirement seminars, our PR literature, by attendance at Conferences, Meetings and literally every means possible to get the word out. It is an easy message to communicate, as all of us believe strongly in what we do here.

Thirdly, once an individual applies for admission, we must ensure the process is as simple as possible (and you have already heard about how we are planning to do that in the earlier presentation about the digitisation of the PTC and the roll out of the new PTC App), and once a patient has been approved for admission, that the waiting times for admission are as short as appropriately possible. As an aside, when I look at where we are now, we have come a long way with our admission process since one of my predecessors sat back with a cup of tea reviewing all paper applications with the alleged wisdom of Solomon deciding who could come and who could not.

When I say waiting times are as short as appropriately possible, that does not mean that once an individual applies, they are admitted the following week even if we could do so, because that is not always clinically appropriate, and they normally benefit from some time to prepare themselves to come to us whether it be for the physio programme or the wellbeing programme. We can support them through this process with a pre discussion with their physio, perhaps a digital physio appointment. They will have had a telephone appointment with a Nurse before being loaded onto the PWP to discuss where they are and will have been provided with details of the THRIVE App which can provide them with information on sleep, relaxation, coping strategies and a variety of other tools in the THRIVE toolkit

All of which ensures that when a patient arrives at the PTC, they are in the right frame of mind and body, to be an “active patient” ready to benefit from whichever of our treatment programmes that they are loaded onto.

The final part of looking after our patients and encouraging them to remain as donors, is to deliver this class leading treatment and experience for them when they come to the PTC that encourages them to continue to donate, and to go back to the workplace after their stay with us, say how marvellous and beneficial the PTC experience was for them, and encourage their colleagues to donate and then apply for treatment, thereby creating the virtuous circle that we aspire to.

That in many respects is the easiest stage of the 4 stages I have just described, because it is firstly within our own control, and secondly I know that all the staff at both our Centres, will work exceptionally hard to make it so, and ensure we deliver the very best treatment and experience to our patients, and excel in what we do, but of course, we can only deliver on that fourth stage, after first going through stages 1 to 3.

I have already explained that some of our donors come from within our two traditional groups of serving and retired police officers, but we are broader and more inclusive than that now and also include police staff and indeed some other groups within those eligible groups.

We are now well into our second year of police staff donors, but it continues to be a slow burn to encourage police staff to sign up as donors and to attend as patients.

As of 31 December 2025, we had 982 police staff donors, and in 2025, 107 of those attended for treatment, almost 76% of them on the physio programme.

We are genuinely trying to reach as many of those groups to inform them of the chance to sign up to the PTC and then attend as patients, but that is still relatively low numbers. We think one of the restrictions is perhaps the fact that they, unlike their serving police officer colleagues, cannot attend on "duty time" so that might be something for Chief Constables to reflect on in the future. Secondly the leadership of the staff unions have if not actively blocked our efforts to reach their membership and tell them about the PTC, they have not made it easy for us to fight our way into various groups to tell them about the Charity and the many benefits from signing up.

I have mentioned the fact that the serving police workforce donation rate has increased this year which will inevitably lead to some, but hopefully modest, reductions in serving officer donors, and that will also likely be the case with police staff donors as well. I am satisfied that those 107 police staff patients who came for treatment last year will be permanent donors to the PTC, but I think for now it is still too difficult to give you any real detail of how those police staff donor numbers will pan out in the future, and in my view we probably should wait for at least five years of data on police staff donor numbers before we are able to make an assessment of the real impact of them becoming part of the PTC family. It is worthwhile emphasising however, that these police staff donors already generate almost £118,000 of income each year for the PTC, and as a charity we have demonstrated our commitment to inclusivity and widened our eligibility to the whole police workforce within our constituency area, so we will continue to monitor and make further comment on this subject to help shape future discussions.

I mentioned Retired Officers in my opening remarks, and Retired Officers continue to be a very important part of what we now do at the PTC. We now have almost 11,000 retired officers donors to the PTC at the end of 2025 and treated just over 500. We raised the donation rate for retired officers on 1 April of this year and are confident this will not affect those donor numbers which have grown every year since 2016, and it will lead to a significant growth in income from the retired officer cohort of almost £800,000 each year. I want to take a moment to thank the Retired Officer Associations and many branches for their support and encouragement and indeed generosity in many respects and assure them of the ongoing commitment and support of the PTC to their health and wellbeing in the future.

As you have already heard, we have continued to try and deliver an increased number of wellbeing events whether as a full day or overnight stays at both Centres, and it remains a fantastic way to deliver short but high impact treatment services to groups and specialist teams and others over weekends or short periods, which can make a real difference to their treatment and wellbeing, and this is something that we continue to look at expanding and developing in the future.

We do have lots of enquiries for wellbeing breaks and many of those do translate into bookings and it is looking like this will continue to be a part of our core treatment programmes and of course a vital income generator for us so do please pass the word on to your colleagues.

The same can be said about bookings at our Centres for Conferences and Meetings. We are always looking to increase our income at the PTC and where we can fit them in around patient treatment which is the key part of what we do, we have worked hard at both centres to expand our conferencing and meeting capacity and capability and now have regular groups from within and outside of policing making repeat bookings at our centres, all of which helps to contribute to those vital running costs, without impacting on our *raison d'être*. Thank you to those of you the audience who have taken advantage of that and sent business our way and keep it going.

In terms of the income, grants and donations are a key part of our annual income. Twelve years on since I first arrived as CEO PTC I would like to say to you that all of our constituent Forces do give us something, but that is still not the case, sometimes from year to year it is “most” but other years it is “many” but there remain some Forces who do not make any grants to the PTC and others who make a very modest one. To be fair there is no compulsion to do so, but I do slightly wince when I see a senior police leader, with budgetary authority talk publicly about how they value their police officers’ health and wellbeing, and they have just rejected a grant request from the PTC or given us a very modest sum of money.

Grants from Forces rarely happen unilaterally though and there is always quite a lot of chasing we have to do, governance hoops that we must jump through, and business cases to write. It is also often a long drawn out process that goes on for many months, with some Chief Constables telling me that it is the responsibility of their PCC, and the same PCC telling me it is the responsibility of the Chief Constable. I would say that process will be simplified in 2028 with the disappearance of PCCs, but the realist in me knows that they will be replaced with another layer of governance in some shape or form, which is likely to be equally complicated for us to navigate our way through when asking for grants. To further confuse the process, pretty much all of our Forces have different procedures that we have to go through, to apply for a grant, and rather dispiritingly, we often have to put the same amount of effort into applying for a large grant which is eventually successful, as one where we ultimately do not get anything.

I am not claiming that a grant to the PTC or another excellent police charity is the only way for a Chief Constable or PCC to show how they support and value their police officers and staff and their physical and mental health, but they could do a lot worse, as the vast majority of any grant money goes directly to funding both of our treatment plans and directly improves the physical and mental health of all our patients and their officers and staff. I should also highlight that all of our patients benefit equally, creating the situation that a police patient whose Force does not make a grant to the PTC, benefits to the same degree as a patient whose Force does. That to me does not sound quite right.

These grants and donations do form part of a vital income stream for the PTC, and we are also very particularly grateful for large and enduring grants from Police Scotland and PSNI, and the RUC GC PSNI Benevolent Fund, and the Scottish Police Benevolent Fund all of which help us hugely each year.

We do occasionally get grants from non-police trusts and foundations, but they are to be honest rare, but last year there has been some welcome news. We were left a house in the will of a former police officer and PTC supporter in 2024. It would have been wonderful if said house had been in Kensington or Chelsea, but it was in Cheshire, but if anyone has any links to the city of London police, particularly if they know, a retired childless police officer with a grand home, see me later, and after a very tortuous journey through probate, legal fees and price negotiations, we were very grateful to receive £230,000, which helped us to nudge into a balance sheet surplus for last year, and led us to think about our legacy strategy.

You have already heard about some of the other sources of income from the Treasurer including from the lottery, B&B, swimming pool rental which I won’t repeat, but we are also very grateful to individual Associations such as the PSAEW under the leadership of their President Nick Smart and Federations such as Cleveland with a nudge from Richie Murray, a PFEW National Board member and one of our Trustees, who have chosen us as their charity beneficiary for a dinner, conference or awards ceremony which also really helps us.

Of particular note last October, was the superb dinner organised by Ben Pearson and Dan Stanek, where Ben threatened, pleaded, cajoled and humoured the Dinner guests on the night into raising £14,000 for the PTC on the night and Ben has already nominated the PTC as the charity beneficiary at the dinner again later on this year.

I would also like to highlight the grants from both Immigration Enforcement (IE) and Border Force to pay for their workforce who need our help to come to the PTC. They are doing it to support their teams, but there is of course a wider law enforcement benefit treating personnel from these agencies, but it massively supports the PTC, and I would like to publicly thank Maxine Webb and Steve Noonan from IE for their personal work on this and who are in the audience today and we are also grateful for Steph Preston from Border Force for her support who joins us for the first time. I have personally spoken to several of our patients from IE and Border Force this year who were effusive in their praise for the PTC and helped return officers from their organisations who attended the PTC as patients to work much earlier than would otherwise be the case.

The patient feedback over the last 12 months has been as strong as I can recall drawing positive comments on everything from our treatment plans, cleanliness of the centres, quality of the food, and pretty much everything else.

On that note the single most important and repeated item in our weekly patient feedback reports is the kindness, professionalism and good humour of our PTC staff at both centres, and it is important that we do recognise this, by paying them correctly, and as long as it is affordable, giving them strong pay awards each year to ensure they feel both valued and recognised and are able to keep up with their own household bills, and that we recruit and retain the best people to work in this marvellous charity.

Our work in this respect will be aided over the next 3-5 years by the fact that we commissioned this year an outside agency to carry out salary benchmarking for all roles within the PTC and it was very reassuring for myself, other members of the SLT and of course Trustees, as the benchmarking report confirmed that we are looking after our team well, but we need to ensure that we continue to do so in the future as notwithstanding our excellent facilities and real estate, our staff are our greatest asset.

Moving on to other items, we always spend a lot of our time conducting visits out to external events and other stakeholders by various members of the PTC team to give presentations, attend conferences and meetings and engage with our donors. If you are a gatekeeper for any of these events do please help us to facilitate these visits and indeed invite us if you have stuff going on, as it really does help us to help you, and it is always a good use of my time, and indeed everyone else at the PTC and can be useful to see a friendly face when we get there.

We also spend a lot of our time hosting internal visits to both centres, and although some can be more time consuming and demanding than others, we do explain to all visitors that they are seeing us as we are on that day as we are very much focussed on patient treatment, and to be fair pretty much all of them understand that, but these again are crucial visits and part of the familiarisation for our friends and stakeholders and you can see some of those visitors there on the screen.

One visit of note during this period, was that of The Right Honourable Sarah Jones MP the Policing Minister who finally visited PTC Harrogate on 5 February 2026. I genuinely did lose track as to whether it was three or four cancellations we had to endure before getting her here, and I do understand that Ministers are busy people, so we were grateful that she did turn up eventually and make the effort to come and see us.

It was on reflection an excellent visit from our perspective, and the PTC staff and patients were superb, and even with her ministerial heart of stone, Sarah Jones was moved and impressed in equal measure by some of the emotional patient stories she heard none of which were scripted, and we reinforced in our briefings to her the bizarre situation whereby a police officer or member of police staff who is injured on duty, often ends up in effect paying for their own treatment through their donation to the PTC, and I just can't believe that sounds, looks or is right on any level and that point was made to her forcefully.

I did of course ask her for government funding to support the PTC, and the answer was that "the health and wellbeing of police officers and staff was a priority for her.... and will hopefully be included in police reform and mergers.... when and if that comes". I suspect that is going to be a stock answer from her to any question asking for financial support for police charities by using police reform as an excuse to hide behind, but we remained polite and professional, and will continue to engage and chase government support, but for now, I suspect there will not be any big government grants or funding coming to us as one of the large police charities delivering transformational results every single day for our police workforce patients in the short to medium term, but I would be delighted to be proved wrong.

On the subject of police reform, a potential merge of some forces in England and Wales is a central pillar of that plan which might also give us an opportunity to look at a merger of police charities at the same time, if not before. I am fond of saying if we started with a blank sheet of paper today and wanted to construct a Police Charity Org chart, we would not have the rather confusing picture of over 100 police charities that exist in our sector now, many of them in competition with each other directly or indirectly. I believe that there are some obvious charity groupings such as families, children, remembrance and of course the treatment centres charities that could in my opinion be usefully merged or combined as part of a wider police charity shakeup and reorganisation.

Focussing more specifically on the police treatment charities, we currently have three treatment charities in the UK and four centres that deliver treatment to police patients.

I think that it is fair to say that model can be rather confusing for our police workforce donors, and a better much more streamlined approach would be to have a single treatment charity and I say this knowing that Ian Lillistone from Flint House is in the audience today, and they also fully support the notion of a merger of the currently separate treatment charities into a single charity would create a better more efficient single treatment charity, that gives choice for individual donors, maximises economies of scale and would improve our clinical efficiency and financial health.

This is a bigger discussion for this room and will ultimately be a strategic decision for the Boards of the separate treatment charities, but if nothing else, the visit by the Policing Minister has convinced me that government help, interest or money is not coming any time soon, so we will have to take charge of our own destiny and construct a police treatment charity fit for the next 25 years, and so I would throw this proposal to the audience as a reflection point, that the respective Boards of each of the treatment charities, consider within the next three years the merger and creation of a single national treatment charity for police workforce. It may well be that each or any of those charities or boards decides it is not for them, but I think the proposal has some merit and should at least be considered.

So, what next. We are in a good place clinically and financially at the moment but that has not happened by accident, but it is down to our Trustees and the PTC employees who have put us in that strong position.

I continue to hope for a year of consolidation in 2026 and 2027 where we can bed in many of the changes that we have delivered in recent years, and allow ourselves to assess the

full impact of the increase in the donation rates for serving police workforce and retired officers and fully integrate our new digitisation programme that you heard about earlier into our normal routine, and I think it will take us at least 12-24 months to have enough evidence before we are able to do so with any certainty.

However, that does not mean that we simply sit back and wait for things to happen around us and get ahead of the change curve as the police service continues to evolve. However, alongside this, we also need to ensure we are not constantly living in a state of flux and change which might adversely affect all those police workforce patients coming for treatment now so we will hope to welcome a rather more stable 24 months where we successfully balance all of these competing demands and needs.

So, in conclusion there are some challenges ahead, but I remain 100% confident that our Trustees, staff, our President, and of course patients are up to tackling them, and the PTC remains in a very strong place by any metric. We are thinking about the future and about what next, and I am positive that we can and will rise to the challenge whatever that might be. All of us who work here are also proud to do so, and to make the difference that we do every day for our wonderful police workforce patients when they come to us for treatment.

There is quite a lot of information there that I have covered and a couple of things to think about where we go next, but I also hope that I have provided you with some reassurance, that we are in a strong position clinically and financially, and as policing has evolved in recent years, so has the PTC.

So, thank you all for your support this year, and a particular thanks to all the PTC staff at both Centres even though there are really not many of them here in the audience, they make the PTC what it is, and notwithstanding our superb facilities and equipment, underpin the superb service we deliver every day to our patients.

That concludes my presentation subject to any questions that you might have.

3.8 ANY OTHER BUSINESS

There being no further issues, the Chair declared this section of the meeting closed.

4. THE POLICE CHILDREN'S CHARITY

4.1 MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 4 JUNE 2024

The minutes had been circulated to all members, displayed on the Charity's website and were taken as read. The minutes were proposed by T Purcell, Police Service of Northern Ireland and seconded by S Cowan, British Transport Federation that they be accepted as a true record. All present agreed.

4.2 MATTERS ARISING FROM THE MINUTES

There were no matters arising.

4.3 AUDITOR'S REPORT Presented by Laura Masheder, BHP

L Masheder, BHP outlined the purpose of the audit, the outcome and opinion and the key areas of focus. She reported on the financial position which showed total funds in 2026 of £17.6 million (endowment £8.1 million and unrestricted funds £9.6 million), investment-backed stability was £20.5 million which supported long-term commitments of £3.6 million.

L Masheder confirmed that the accounts showed a true and fair view of the Charity, there was no reference to any going concern material uncertainties and there had been no other matters to report.

Overall, an unqualified positive audit report.

There were no questions.

4.4 TREASURER'S REPORT

Presented by Craig Grandison, Treasurer

C Grandison opened his presentation by reporting on the Charity's financial position, detailing the work that the Trustees and staff of the Police Children's Charity have undertaken, to ensure its long term future.

The out turn for 2025 suggests that the Charity made a surplus of £172,261.

While the accounts represent a surplus there are three items which impact upon the Charity which I will go through in more depth.

The charity is obliged to make a year end provision to cover all of the beneficiaries, contained within our records at the end of the year. Our provision is based on providing support throughout full time education for each child up to the age of 25. The current provision is approximately £3.6 million. Between years the provision can fluctuate for a number of reasons. For example:

- New beneficiaries being added to the list, this together with their age and the financial circumstances of the family;
- The number of children who leave education in the year;
- Variances and changes in the household income.

In 2025, the provision required increased by £8,714 generally as a result of the age profile of the children together with making a provision for the new beneficiaries, and the payments made to beneficiaries during the year to support them. This provision will change on an annual basis dependent on the number of beneficiaries claiming, and the age of those beneficiaries. I must stress this is an accounting provision and not cash held or paid out within the Charity.

Also, in 2025, the Charity did not need to draw down on its contingency making a saving of £110,880. A contingency is required as the Charity does not know how many new beneficiaries it will take on in the year and the amount it will have to pay out.

Following the tragic death of Rosie Prior in 2025 the Charity exceeded its income targets and you will hear more about this from the CEO later.

This meant that if you adjusted the accounts for these items the Charity made a small deficit of £573. This was in line with our predictions and ensures money is being spent supporting our beneficiaries.

2025 was another turbulent year with both the wars in the Ukraine and the Middle East. Despite this we saw the value of our investments increase during the year. We monitor our investments on a regular basis and the movement through the year is in line with worldwide markets. The level of dividend remained constant during 2025 with all the money being invested back to our beneficiaries. The Trustees continue to see them as long-term investments and will continue to take the advice of Prosperis and Cazenove in plotting a way forward. During 2025 the Charity tendered its investments as discussed earlier in the PTC presentation. Cazenove retained their position as providers to the PTC

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

The majority of income received by the Charity is derived from dividends. As you can see from the graphics 60% of the income generated in 2025 was from dividends and only 40% from donations.

In terms of income this means £715,000 comes from dividends and £462,000 from officer donations a difference of £253,000, this is a gap that is likely to keep widening year on year. This demonstrates the key reason for maintaining our investments at the current level, as without them we would either have to reduce the amount of support we provide or increase the donation rate, it does highlight the need to encourage more donors to the Charity.

The Trustees are constantly reviewing the benefits provided and where possible will look to provide additional benefits. During the year the biggest changes were: -

A review of the weekly grant received by all beneficiaries took place. Following a significant piece of work the Trustees approved an increase in the banding structure. This meant that the majority of beneficiaries will receive an increased weekly grant, particularly those on the lowest incomes and as importantly no one will receive less than they were previously receiving. The new structure was implemented from January 2026.

From the feedback we know that the increase in the level of grants provided have made a big difference and we would ask you to encourage your colleagues to sign up and support the Charity, as sadly you never know what is around the corner.

While the financial results from 2025 are a good news story we continue to remain, cautious and realise that there is always the potential for cuts in public spending which would put additional pressures on the budget of the Police Children's Charity, and the wider police family. We are also aware that it is difficult to persuade new recruits who don't have children to sign up, which adds a further pressure to the Charity.

As a method of financial prudence, the Charity presents the Trustees with a medium-term financial forecast as part of the budget process. Issues which could have a significant impact are if the government decides to reduce public spending coupled with the cost of living for beneficiaries.

Increasing the donation rate in 2018 together with the information we have today gives us some confidence that we will be financially secure until at least 2030 when we will potentially be operating with small surplus. One of the key reasons for the MTFS is to look at how we can increase income or reduce expenditure in order to allocate more funds to our beneficiaries, and the increased donation rate continues to give us time to put plans into operation.

2025 saw a decrease in donors for the TPCC despite the best efforts of the Charity Engagement Team to spread the message about the extension of eligibility to police staff and the addition of grants available to all serving donors.

Alongside student, wellbeing and pre-retirement events the team also run their own virtual TPCC and PTC webinars, which prove popular. Please make sure you share the link to these within your Federation membership or force to ensure as many people know about what this charity can offer.

The support the charity provides really can be a lifeline to those who find themselves in the worst of situations.

The projection of the medium-term financial strategy has enabled the Charity to approve a balanced budget for 2026 of approximately £1.2 million.

So, to conclude, over the last few years the Charity has reacted to changes in society and has adapted the way benefits are allocated to its beneficiaries. The Charity ensures that all benefits are discharged with probity.

Through this the Charity has been able to target those most in need with additional money, while not losing sight or support for others. The timeliness of grant making has been increased, so that beneficiaries receive a registration grant upon receipt of their application and will then receive a minimum of £10 per week per child together with seasonal gifts.

The Trustees are continuously reviewing the benefits and where possible approving additional new benefits, making the Charity more modern, providing a better range of benefits, but more importantly it makes the Charity fit for purpose going forward

I hope that today, I as your Treasurer, together with the Trustees and the administrative staff, have demonstrated to you, how the Charity is supporting the children who have lost a parent or those that have been medically retired from the service, to the very best effect.

There were no questions

4.5 CHIEF EXECUTIVE'S REPORT **Presented by P Cairns, Chief Executive**

P Cairns opened his report by explaining that, as ever, the TPCC report will be significantly shorter than the PTC one. I will start with the donor numbers and the beneficiaries for the Charity and then go on to map out some of the successes in year, but also some of the challenges that we currently face at TPCC.

As a reminder in 2011 we had almost 44,000 donors to the Charity, and as at the end of 2024 we had 26,800, which was a modest increase of 170 over the previous year. However, disappointingly that number has now resumed its downward slide and fallen further to 25,829 at the end of 2025, and I suspect will be even lower now.

Trying to persuade serving officers and police staff to sign up to the Police Children's Charity remains very hard work, in fact it is a battle to just hold the line in terms of donor numbers, many younger officers without children starting on lower salaries simply do not see the benefit of being in TPCC, and if they were worried about missing out, anticipate that if they did ever have children in the future, then they could sign up then on a "just in time basis". Needless to say, when that moment comes, many of them have forgotten that the Children's Charity even exists and are not likely to sign up. It also disappoints me when I discover how many police officers and staff have literally never heard of the TPCC, but how when that information is put in front of them, they are moved by what a fantastic charity it is.

We are out there every week, talking about the Children's Charity all the time, but for some reason, the message still does not get through for all.

It is worth highlighting that the very modest monthly donation rate of £1.50 per month or £18 per year, remains fantastic value, and a source of amazement to me that every individual serving officer and staff member does not simply sign up if only to support the families of colleagues if the unimaginable happens to them.

The loss of 18,700 donors since 2011 translates into a loss in income of over £336,000 per annum for the Charity, and we are at the stage now for the last few years where the income we generate from investments for TPCC significantly outweighs the income from

Approved by: _____ Chairman BoT Mr Liam Kelly Date _____

donations. Despite the challenges for the year with donor numbers, we actually remain in a financially strong position, mainly as a result of the income from our investments and the stock market which has surged in the last 18 months and has been largely welcome news, although one is always rather nervous in these uncertain geo political and economic times as to whether this will continue and the recent US and Iran war and the crash of the stock market and investments suggest we must never be complacent about this.

Over the last five years we have added a number of new benefits to the Charity including partner cover, added grants that serving officers could access for child counselling and Ex Gratia Wellbeing Grants, and uplifted the income bands and the full list of benefits was shown on a slide.

The number of beneficiaries of the charity has hovered around the 300 mark each year for the last decade. A slide was then shown giving the amount of money that we paid out on each of our key benefits

10 x School leavers £5,000
Higher education grants £81,500
Driving lesson £26,460
Summer gift £82,500
Weekly support allowance £303,300
New beneficiary grant £27,500
Xmas 2025 £86,600
Counselling grant for beneficiaries £2,575
IT grant for beneficiaries £17,393
Birthday grants total for 2025 £36,150

Serving officer grants total £17,130 - the majority of this was for counselling/therapy for their children.

All that money went to supporting:

- 267 Child Beneficiaries
- 56 Students and 10 School Leaver Grants
- 36 Beneficiary families used St George's House and the Auchterarder Cottages
- 27 new beneficiaries.

and we spent over £700,000 on supporting those beneficiaries which was slightly down from the previous year's high of £800,000 but still a significant number.

If we break that down a little bit further, we can see that Child counselling and Wellbeing Grants which are also a relatively new grant have increased significantly, and in 2025, we helped to support 60 serving officer families.

I am pleased to report this was a large increase over the previous year where we only had 28 serving officer applications to the Charity, and that will undoubtedly continue to grow as these types of grants become more well known.

Overall, I am confident that is an unparalleled range of benefits which we do not want anyone to have to ever claim, but if they ever do, we know that they and their families are going to be superbly supported by the Children's Charity.

It has also been gratifying this year to see both St George's House here at the Harrogate Centre and the fantastically refurbished cottages at PTC Auchterarder added to the portfolio of extensive benefits which have been well used by the TPCC beneficiaries.

I mentioned last year that the TPCC like the PTC had also opened up to police staff, but we still have less than 321 police staff donors for this charity, so I would ask all of you to try and get that information out there about the TPCC, as every family who donate are incredibly glad that they do so, in the tragic circumstances of them ever needing the support of the Charity.

It is unusual for us to ever actually see or meet the TPCC beneficiaries but it has been great to hear some news from many of them this year as they have moved through their lives and achieved a number of educational and other milestones and kept in touch with TPCC and thanked the Charity for its support.

I talked a little bit about last year; PC Rosie Prior from North Yorkshire who was tragically killed in January 2025 whilst she stopped on a road to help a stranded motorist, and both her sons came on board as TPCC beneficiaries, and we participated in some follow up news media on the anniversary in January this year marking her untimely death.

Chris Prior, who was Rosie's husband, visited us last summer and was determined that some good would come out of that dreadful tragedy and made it one of his missions to fundraise for TPCC.

In a typical year for TPCC and in 2024 we received about £2,500 of donations, but as a result of Chris Prior's drive and determination in 2025, this sum dramatically increased to £35,000 and virtually all of it was in Rosie's memory and it was quite inspiring to see those donations come in from a wide variety of groups, and it certainly reinforced the importance of the TPCC, and the good that the Charity does, and I am very pleased that we are joined by Chris today in the audience who has travelled up from Canary Wharf this morning, so Chris, thank you for coming, you are truly a fine man and we are grateful to you for making the effort to attend our AGM today, and hugely grateful for the fundraising that you have done personally for the children's charity, and the awareness that you have raised of its work.

It really is a case of not whether you can afford to pay in to TPCC, but can you afford not to, so please help us to reinforce that message to all members of the police workforce when you return back to your Forces.

I mentioned earlier on that the number of donors to TPCC has dropped significantly in recent years to really a record low. We do routinely ask ourselves what more we could do to stem this downward slide.

Could we for example widen and strengthen the benefits package that the Charity provides?

We have done so, and now have more benefits on offer such as school leavers grants and birthday grants.

Could we widen the eligibility for the Charity?

We have done so, bringing in cover for police staff and spouses/partners.

What about making it more appealing for serving officers who in the past were only eligible on death or early medical retirement?

We have done it, and there are now counselling grants and wellbeing grants for children of serving police officers and staff.

What about changing the name of the Charity?

We have done it, we changed the name of the charity to TPCC four years ago, so the Charity does what it says on the tin and has greater resonance with potential donors.

Could we communicate more vigorously and tell people about what TPCC offers for them? We have done so, and brief about TPCC at every conference, meeting, briefs to new student officers, and have a very vigorous social media presence highlighting the benefits of TPCC.

So, in short, I genuinely think that we have done literally everything within our own gift to make TPCC more appealing, and tell people about it, and I think it is rather more a culture change in society and policing, shorter careers for example, which has reduced the number of police officers and staff signing up.

I have already mentioned that the income from investments of our portfolio for TPCC now significantly exceeds the income from donations.

So, if that is the case, does that mean that we should consider an increase in the donation rate for TPCC?

Well, at this stage, I do not believe this is the case, first it is not going to increase the number of donors, and second, we do not need to do so as you have already heard from the Treasurer that TPCC is financially healthy. The combined income from investments and donations is strong, and whilst the stock market continues to ride high which I am sure it will continue to do over the medium and long term at least, this will continue to be the case. As a result of this I think for now we maintain a watching brief on TPCC, and of course our investments and donation rate, we did have a couple more good ideas from the Trustees Strategic Planning Meeting yesterday to follow up on, and as long as we are ensuring that the Charity is in strong financial health which it is, and that we are ensuring that the benefits are as strong as they can be, and we are communicating about the Charity and its benefits as widely as we can, which we are, although I do feel sad when I see another early death or medical retirement where the family might have benefitted from the children's charity if the police officer or staff member had been a donor to the Charity, I know that we are doing our bit, and it is then up to individuals to make their own decision as to whether they want to join.

To summarise, I sometimes feel as if running TPCC is hard work, but it is definitely worth it. It is a fantastic charity with a brilliant range of benefits that really do provide tremendous financial support to families who are often at their lowest ebb, so it is frustrating to see those donor numbers go down as they have done consistently over the years but I am confident that the over 300 children and young people who benefitted from the Charity last year did value it and their police workforce parent was pleased and relieved that they were a donor to the Charity when they unexpectedly most needed it, and I hope that TPCC remains for those and future beneficiaries, a brilliant inclusive charity that you hope to never need, but is there for our beneficiaries if the unimaginable happens..

Thank you will be pleased to know that I have now finished, and I am ready for any questions that you might have.

There were no questions.

4.6 ANY OTHER BUSINESS

No items being raised, the Chair declared this section of the meeting closed.

4.7 CLOSE

There being no further business, the Chair closed the meeting by thanking all the staff for their continued hard work, he also thanked the Trustees, old and new, for their support to the Charity.

The meeting closed at 12.35 p.m. and the Chair invited those present to attend a buffet lunch and tour of the facilities at St Andrews.

ENDS